



FIRST AMERICAN CREDIT UNION

# THE EAGLE

2010 October

International Credit Union Day  
October 21

**LOCAL.  
TRUSTED.  
SERVING  
YOU.**<sup>TM</sup>

**Experience the  
Credit Union  
Difference!**

Why do 186 million people worldwide choose credit unions? Community commitment and trustworthy member service are among the many reasons. On October 21, visit your local branch to join us and credit union members around the world celebrating International Credit Union Day®. Experience the credit union difference.

24-Hour Automated Phone Teller

**FAST**

(520) 421-0687 • (800) 215-2055

Any Hour Loan-By-Phone

There is a real person waiting to take your loan application 24/7

**ANY-HOUR**



Apply 7 Days-a-week  
24 Hours-a-Day!  
24/7 toll-free number

**LOAN**

24-Hour Loan Service

**866.520.2790**

Your Savings Federally, Insured To

**\$250,000**

by National Credit Union Administration  
a U.S. Government Agency

## First American CEO Jim Shipe Retires



I am very proud to have had the honor and privilege of serving First American members for over 27 years. I'm extremely proud of the great strides we've made to increase our members' assets and our continued pursuit to provide convenient and affordable financial products and services for our increasing membership.

As I now begin a new journey, I am confident that the credit union will continue to grow and prosper under the direction of the highly skilled staff and loyal members I leave behind. I have had a great relationship with our many volunteer representatives, our supervisory committee, and

of course our Board of Directors. I would like to thank all of them for their support. I would also like to give a special thanks to First American's staff, who provide excellent service to our members.

Under my leadership, the credit union has:

- Obtained the strongest financial position in the history of the credit union.
- Received the prestigious Credit Union Progress Award three of the last four years.
- Earned Bauer Financial's highest 5 Star rating for a financial institution.

# Our Checking Accounts Are Free and Easy

Any time you can save a few minutes – or a few dollars – that’s a good thing! That’s why we have added lots of convenient features to our free checking accounts.

## We offer:

### Free Checking

- No monthly fees
- No minimum balance
- Free VISA check card

### Free Home Banking

### Free Bill Pay

- E-Statements
- E-Alerts



**Open your Free  
Checking Account Today!**

If you have a checking account somewhere else, make the switch today! Just call or stop by, and we’ll be happy to set up a new account for you.



First American Credit Union is pleased to announce that it has received the highest rating – **Five Stars** – from Bauer Financial.

According to Bauer, the credit unions with a five star rating...

*“are safe, financially sound credit unions that are operating well above their regulatory capital requirements.”*

Since 1983, Bauer Financial has been reporting on and analyzing the performance of U.S. banks and credit unions. Credit unions do not pay Bauer for this service, the ratings are independent, and no institution can choose to be excluded.

You can find Bauer Financial at [www.bauerfinancial.com](http://www.bauerfinancial.com)



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### CASA GRANDE OFFICE

1001 N. Pinal Ave. • Casa Grande, AZ 85122  
Phone: (520) 836-8848  
Outside Casa Grande: (800) 759-9442

#### LOBBY OFFICE HOURS

Mon – Thur	9:00 – 5:00
Wed.	9:30 – 5:00
Fri.	9:00 – 6:00
Sat.	9:00 – 2:00



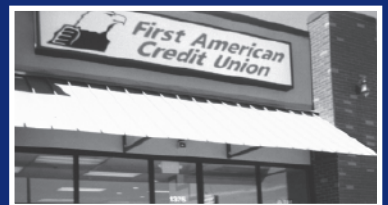
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### WINDOW ROCK OFFICE

P.O. Box 1969 • Window Rock, AZ 86515  
Phone: (928) 871-4772  
Outside Window Rock: (800) 759-9442

#### LOBBY OFFICE HOURS

Mon – Thur	8:30 – 5:00
Wed.	9:30 – 5:00
Fri.	8:30 – 6:00



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### GALLUP OFFICE

1375 N. HWY 491 • Gallup, NM 87301  
Phone: (505) 863-9381  
Outside Gallup: (800) 759-9442

#### LOBBY OFFICE HOURS

Mon – Thur	8:30 – 5:00
Wed.	9:30 – 5:00
Fri.	8:30 – 6:00
Sat.	9:00 – 2:00

Telephone number for all branches  
**Toll-Free: 1-800-759-9442**

#### KEY:

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Saturday  
Hours



Drive-up

## Holiday Schedule

First American Credit Union will be closed to observe:

### Columbus Day

Monday, October 11

### Veterans Day

Thursday, November 11

### Thanksgiving Day

Thursday, November 25

### Christmas Holiday

Friday, December 24

### New Year’s Holiday

Friday, December 31