

We're just like you!

SAVE THE DATE: Shred Day is coming!  
See back for details



FIRST AMERICAN CREDIT UNION

# The Eagle

April  
May  
June  
2011

## A fresh new look and a renewed commitment to our members

Members and Friends,

Spring is all about renewal, and there's no better time to tell you about the exciting things happening at your community credit union.

You may have already noticed that we have a fresh new look, with a modern version of our proud eagle on billboards, vehicles, branch locations, our Web site, and even this newsletter. Our new look goes hand in hand with a renewed commitment to telling all our members that "We're just like you," with a vested interest in making sure our communities thrive.

"We're just like you" is more than just a new slogan. It means that we recognize ourselves as part of the community, because we live, work, raise families, shop, and play here—just like you. We know that the more we're in touch with your concerns, the better we'll be able to help you make smart decisions with your money.

We'll be demonstrating our commitment to the community by continuing to participate in and host local events, such as the upcoming Shred Day to help protect you against identity theft. We've committed to sponsoring the radio broadcasts of our local school teams, as we recently did for Window Rock High School's winning basketball season. And we'll continue to provide you with exciting new products and services, like the state-of-the-art ATMs coming soon to all our branches.

Another great example of our efforts to give back to our member community is the successful 3-Day Loan Sale held in February. Hundreds of you, regardless of credit score, were able to get a super low rate and save money every month.

Expect more good things in the months ahead, and please take time out to let us know how we're doing.

Respectfully, *Rico*



### Coming Soon to a branch near you: State-of-the-art ATMs are on the way

This spring, brand new ATMs at all of our branch locations will make it easier for you to get cash, transfer money between your accounts, and even make what's called "no-envelope" deposits, anytime, day or night. These super-advanced machines will be able to recognize and credit cash deposits instantly, and they'll even scan an image of any check you deposit, and print it right on the receipt!

(Remember when you're out and about, there are thousands of no-fee ATMs in our nationwide network, see back for details.)

#### In this issue:

- New ATMs
- Shred Day returns
- Salute our Local Champions
- Shared Branches and no-fee ATMs
- Annual Report
- Staff Spotlight



Rico Bautista  
President & CEO

BEFORE



AFTER



#### Event Calendar

**Shred Day**  
Saturday, April 23

**Branches closed  
for Memorial Day**

Saturday, May 28  
Monday, May 30

# Back by Popular Demand: \*SHRED DAY 2011\*



**Identity thieves beware!** We're hosting another Shred Day on Saturday, April 23, from 9:00 a.m. until Noon, in the parking lot of the First American Credit Union branch in Casa Grande (1001 N. Pinal Avenue). Sonoran Documents Solutions and the City of Casa Grande Youth Commission are once again helping out to make this popular event another huge success.

Bring your sensitive documents that contain personal information, such as your Social Security number, account numbers, address, and phone numbers — and we'll shred and recycle them for you at no charge.

**First American goes green!**



When we say we care about the community, that means the planet too! The Eagle is now printed on recycled paper. Please be sure to recycle this newsletter along with your other recyclables.



## We salute our state champion Window Rock Lady Scouts!

On February 26, the Window Rock High School girls' basketball team won the Arizona State 3A Basketball Tournament! They took top honors by beating Monument Valley 41-20. The boys' team also rocked the tournament, before falling to Monument Valley in the second round. Way to go, teams! First American is proud of all the student athletes in our communities, and we look forward to sponsoring the broadcasts for your next winning seasons.



## Did you know? Your community credit union is also your Anytime, Anywhere Credit Union!

You don't have to be near a First American branch to get your member privileges! Just look for the logos of our shared credit union network, and get cash at thousands of no-fee ATMs across the country — and visit other CU Service Centers credit unions when your travels take you away from home. Find all of the locations at [firstamerican.org](http://firstamerican.org) and click on the **Find a Branch / ATM** button.

And while you're online, don't forget that First American's **Net Branch** service is always open — anytime, anywhere you have an Internet connection. Manage your accounts, view your statements and pay your bills online for free, at your convenience.



Our Board of Directors at the Annual Meeting: J.R. McEvoy, Secretary; Tom King, Chairman; Steve DiMuzio, Vice Chairman; Terry Behrens, Treasurer; Joseph Hardy, Member.

## Another successful year for First American

**March 26, 2011 / Casa Grande, Arizona** — At our annual meeting, Chairman of the Board, Tom King, provided a recap of our past year's performance, highlighting both an increase in assets and growth in membership during 2010. We look forward to even better news for 2011 as the economy continues to improve and we work hard to provide financial services to benefit our members.

*"I believe credit unions are a great asset to the American economy."*

- Tom King

	2010	18,504
<b>Steady Membership Growth</b>		
Over the past five years, First American Credit Union has continued to build our membership base.	2009	18,198
	2008	17,284
	2007	16,973
	2006	17,417

Number of members →



**Ruth Lynch**  
Accounting

## Staff Spotlight

Please join us in congratulating our very own **Ruth Lynch** for her recent appointment to the Casa Grande Planning and Zoning

Commission. Ruth is highly interested in the future of Casa Grande, and already serves on the Police Advisory Board. As a member of the Commission, she'll be contributing her vision and expertise to making the local community an even better place to live. Ruth is originally from Indiana and has been with First American since 2007.

### CASA GRANDE OFFICE

1001 North Pinal Avenue • Casa Grande, AZ 85122  
Phone: (520) 836-8848 Fax: (520) 421-1706

ATM	SAT	LOBBY HOURS	DRIVE-THRU
Mon - Thur		9:00 - 5:00	8:00 - 5:00
Wed		9:30 - 5:00	8:00 - 5:00
Fri		9:00 - 6:00	8:00 - 6:00
Sat		9:00 - 2:00	8:30 - 2:00

### GALLUP OFFICE

1375 North Highway 491 • Gallup, NM 87301  
Phone: (505) 863-9381 Fax: (505) 863-9382

ATM	SAT	LOBBY HOURS
Mon - Thur		8:30 - 5:00
Wed		9:30 - 5:00
Fri		8:30 - 6:00
Sat		9:00 - 2:00

### WINDOW ROCK OFFICE

Highway 264, Route 12 • Window Rock, AZ 86515  
Phone: (928) 871-4772 Fax: (928) 871-4393

ATM	LOBBY HOURS
Mon - Thur	8:30 - 5:00
Wed	9:30 - 5:00
Fri	8:30 - 6:00



Toll-Free: 1-800-759-9442 // [firstamerican.org](http://firstamerican.org)

