



FIRST AMERICAN CREDIT UNION

THE EAGLE

2011

January
February
March



Meet our new President and CEO: Rico Bautista

Members and Friends:

Hello, and happy new year! I'm so proud to be part of the First American Credit Union family as your new President & CEO. With your help, I look forward to deepening our ties to the community and moving the credit union forward in exciting directions.

My first order of business is to get the word out about the many ways we can help you manage your money — starting with our Checkless Checking Account (see details on reverse) and affordable loan rates on personal loans and small dollar cash advances.

Our commitment to the community allows us to provide the kinds of services you can't get at banks and larger credit unions. That's what I truly love about First American, and spending one-on-one time with members really helps me learn how we can serve you even better.

You can count on me to bring passion and purpose to everything I do, in order to make a difference for our members right here, right now. I bring nearly 20 years of experience in credit union management to this position. Most recently, I served as President & CEO of GHS Federal Credit Union in Binghamton, New York, and before that I was a Senior Vice President for Altier Credit Union in Tempe, Arizona. My family and I have called Arizona home since 1994, and I'm happy to be back in the Southwest serving you.

Respectfully,
Rico

SAVE THE DATE!

Saturday January 22 • 10am - 4pm
Home, Health & Garden Show

Pinal County Fairgrounds
Casa Grande, Arizona

Be sure to stop by the First American booth to visit with staff and take home some goodies!



Board members Joseph Hardy and Terry Behrens join the entire Casa Grande branch staff in welcoming new president & CEO, Rico Bautista, at our November Open House.

Now you can get a checking account – without checks!

Checkless Checking is perfect for folks who want checking convenience without the hassle of checks, or for teens or anyone new to checking. With no qualifying and just a small starting deposit, you get easy access to your money using a First American Visa® Check Card instead of checks. Withdraw cash from ATMs, make purchases at local retailers, and never worry about fees for insufficient funds.



Checkless Checking Benefits

- No monthly service charge
- No annual fee Visa® Check Card
- No minimum balance
- FREE notary service
- Direct Deposit
- 24/7 access by phone
- 24/7 access online
- FREE online banking
- FREE eStatements



Following on the heels of our 5-Star rating from Bauer Financial, First American Credit Union announces another victory:

BEST FINANCIAL INSTITUTION IN PINAL COUNTY!

The readers of Pinal County Lifestyles have spoken, and we thank you! First American is honored to have received the **2010 Reader's Choice Award** for Best Financial Institution in the county. We promise to do our best to keep earning your confidence in the years to come. For more information, visit pinalcountylifestyles.com.

GO TEAM! First American proudly sponsors live broadcasts of your local school sporting events! Be sure to tune in to these community radio stations for all the play-by-play action:

Window Rock KHAC 880AM/KWIM 104.9FM
Radio home of the Window Rock High School "Fighting Scouts" — both boys' and girls' basketball are off to a winning season!

Gallup KYVA Country 103.7FM/1230AM and KXXI 93.7 FM
Broadcasting for Gallup High School, Miyamura High School, UNM Football and all your sports favorites.



"SHRED-FEST 2010" A HUGE SUCCESS!

We're committed to protecting you from identity theft.

On October 23, in partnership with Sonoran Documents Solutions and the City of Casa Grande Youth Commission, First American opened its doors to everyone in the community who wanted to shred documents containing personal information such as Social Security numbers, account information, addresses and phone numbers. We helped more than 100 Casa Grande residents shred and recycle more than 9,000 pounds of

paper—and we helped raise \$500 to aid two children of a Casa Grande city staff member who passed away unexpectedly. "As the community credit union in Casa Grande, we're proud to be part of this worthwhile cause," said President & CEO Rico Bautista. "We'll definitely be increasing our participation in 2011."

Until our next Shred Day, protect yourself from identity theft on your own — be sure to shred all your important documents at home before throwing them away or recycling them.

Identity Theft



CASA GRANDE OFFICE

1001 N. Pinal Ave. • Casa Grande, AZ 85122

Phone: (520) 836-8848

Outside Casa Grande: (800) 759-9442

	LOBBY HOURS	DRIVE-THRU
Mon – Thur	9:00-5:00	8:00-5:00
Wed.	9:30-5:00	8:00-5:00
Fri.	9:00-6:00	8:00-6:00
Sat.	9:00-2:00	8:30-2:00

New earlier hours!



WINDOW ROCK OFFICE

P.O. Box 1969 • Window Rock, AZ 86515

Phone: (928) 871-4772

Outside Window Rock: (800) 759-9442

LOBBY OFFICE HOURS

Mon – Thur	8:30 – 5:00
Wed.	9:30 – 5:00
Fri.	8:30 – 6:00



GALLUP OFFICE

1375 N. HWY 491 • Gallup, NM 87301

Phone: (505) 863-9381

Outside Gallup: (800) 759-9442

LOBBY OFFICE HOURS

Mon – Thur	8:30 – 5:00
Wed.	9:30 – 5:00
Fri.	8:30 – 6:00
Sat.	9:00 – 2:00

Telephone number for all branches
Toll-Free: 1-800-759-9442
www.firstamerican.org

KEY:

ATM

ATM

SAT

Saturday Hours

Drive-thru

Drive-thru

Holiday Schedule

First American Credit Union will be closed to observe:

New Year's Day

Saturday, January 1

Martin Luther King, Jr. Day

Monday, January 17

Presidents' Day

Monday, February 21

Your Savings Federally, Insured To

\$250,000

by National Credit Union Administration
a U.S. Government Agency